



Personal Care Preferred Group
Providing support for the comforts of home.

inTouch

Volume III Issue 2 • Spring 2009

A Message From PR & Marketing

We've been working hard getting the word out to the public about all of the wonderful services PCPG provides to those in need. One of the most unique ways we've been able to do this is by advertising on a bench in front of the Ukrops supermarket at the intersection of Rt. 301 and Rt. 10 in Chester. Look for the bench the next time you're in the area, and let me know what you think!

I also want to share with you these inspirational words about "CARE" that I am frequently reminded of in our day-to-day interactions with others. Treat the one you care for as you would like to be treated. This is an old saying, but it goes a long way. Each day we have an opportunity to sow seeds one at a time. It is my hope that we will all sow good seeds. If you are on a case and would like to share with me your thoughts and the good seeds you have sowed, please send me a note at the Stony Creek office, attention: Public Relations and Marketing. Your note may even be used, with your permission, of course, in an upcoming newsletter! Thank you, and please keep up all of your good and much appreciated work.

Sincerely,
Barb Thurman, Public Relations
& Marketing Director

A Message From Payroll

Please continue turning in your timesheets for the current pay period by the cut-off time of Tuesday at noon. Be sure all sheets are complete with correct dates, hours and signatures before you turn them in so your paycheck will not be delayed until the following week. Any sheets with missing information will not be processed until all the information is completed.

If you have any questions, please do not hesitate to call me. I am always here for you.

Dianne R. Edwards, Payroll Manager

CEO Report

We have heard about a lot of people losing their jobs over the past year. We are lucky to be in a business that continues to grow. According to the Richmond Times-Dispatch dated March 22, 2009, personal care aides will increase 64% over the next nine years. By 2016, there will be 17,898 personal care aides working in the state of Virginia. Also reported in the Times-Dispatch, "between 2006 and 2016 health care support occupations are projected to grow nearly 37% to more than 104,000 employees, according to the Virginia Employment Commission."

In our last newsletter, I reported several items that the Medicaid program had proposed to reduce Medicaid cost. It does not appear that all of these reductions will occur, because of the support of the Obama Administration. I will inform you when the details become known. I guess it is fair to say we are in a business that will continue to prosper, but what about you? We must continue to improve our services and provide the best personal care services we can. Our objective is to be the best personal care group in the state. We will continue to experience more competition as time goes on. Our group, consisting of Personal Touch, Southern Touch and Moore Home Care needs to continue to work together to be successful. Thank you for your continued support.

Sincerely,
John Thurman, CEO

"To all my ladies and gents, I want to say to you all "THANKS," and I really appreciate everyday that you get up and go to work. I want to also send my condolences to Andree Parson-Tyree, who is one of our best aides. Keep your head up and your mind clear. Your grandmother, our client Anna Tyree, passed on Feb. 9. I am also glad that I got to meet her. To be such a physically small lady, she had such a large, sweet humble spirit. Again, thank you for doing a great job and going to WORK! Also don't forget to turn your TIMESHEETS in on TIME every Monday, no later than 1 p.m."

– Katrina Butts
Colonial Heights Staffing Coordinator

February 2009 Employee of the Month



TANISHA BAILEY

The Personal Care Preferred Group Employee of the Month
FEBRUARY 2009

Congratulations To Tanisha Bailey! Personal Care Preferred Group February 2009 Employee of the Month! Tanisha has been employed by Moore Home Care Services since March 7, 2006 as a personal care aide.

Zelinda Powell, Staffing Coordinator/Office Manager for Moore Home Care Services, nominated Ms. Bailey for this honor. In describing Ms. Bailey, Ms. Powell stated, "Tanisha not only cares for her clients with compassion, tender loving care and dedication, she also sees the need for emotional support of her clients' family members, and she gives that support as needed. She is informative, observant and always willing to do what is asked of her, and we are fortunate to have such a dedicated employee."

Sue Moore, Administrator of Personal Care Preferred Group, describes Tanisha as a valued employee, always promoting a positive image for the organization. Tanisha has provided Hospice Care for multiple clients over the past year. Providing end of life care takes a special individual. The families have offered their appreciation of the care that Tanisha provided to their loved one in their final days.

In addition to working full-time as a Personal Care Aide, Tanisha has recently started taking college courses with plans to receive a degree as a Medical Social Worker. Her motivation is admirable, and her dedication to her work is inspiring. Personal Care Preferred Group is fortunate to have Ms. Bailey affiliated with the organization, and we look forward to our continued association.

Notes from Human Resources

Well springtime is officially here!!! Hope everyone is doing well, and we wanted to thank all of you for a job well done. Last quarter was a success thanks to all of your hard work and dedication! Speaking of hard work, I'd like to congratulate our employee of the month for February 2009, Tanisha Bailey, and March 2009, Rachel Bush! Keep striving, and next month it could be you!

Our PCA classes are going very well. If you know anyone interested in attending one, please have them contact me at the main office.

On a fun note for anyone interested in or planning on going to Paramount's Kings Dominion, we are offering our employees discount tickets. See pages 4-5 for more details.

If you have any human resources questions or concerns, do not hesitate to call or stop by the office. I will be glad to help! And once again, I just want to remind everyone of how much we appreciate your hard work!

Sincerely,
Debbie Grein
Human Resources Director

"To each and everyone here among The Personal Care Preferred Group, I would like to take this perfect opportunity to say how extremely wonderful it is for me to be a part of such a professionally motivated team. I must give my sincerest thanks to Mr. Thurman for playing the biggest role in giving me the chance to come on board, and by the way, Mr. Thurman has to be one of the most kindest, understanding and considerate bosses in the whole wide world!!!!!! And last, but not least, I want to thank all of my coworkers for making my transition from one profession to another so pleasant and for allowing me to feel like part of this family."

– Jeanna Turner
Stony Creek Staffer

If you haven't seen our new company website, check it out!

WWW.PCPGONLINE.COM

birthdays

Happy Birthday to Our Employees!

April Birthdays

- 2-Apr Dianne Edwards
- 4-Apr Denise Easter
- 11-Apr Valencia Wright
- 12-Apr Leslie Williams
- 13-Apr Branch Vincent
- 15-Apr Melissa Williams
- 23-Apr Georgia Birchette
- 28-Apr LaDana Taylor
- 30-Apr Chirena Veney

May Birthdays

- 2-May Latoya Hill
- 2-May Khalia Seldon
- 12-May Latoya McKinsey
- 17-May Cheryl Williams
- 20-May Alice Johnson
- 22-May Claudia Taylor
- 26-May Ruby Spillman
- 31-May Teresa Easter

June Birthdays

- 2-Jun Sherita Langford
- 5-Jun Courtney Beville
- 5-Jun Monica Ford
- 8-Jun Karen Bethea
- 10-Jun Joyce Myrick
- 13-Jun Nicole Hicks
- 16-Jun Shameka Mays
- 24-Jun Shannon Rose
- 25-Jun LaDonna Pryor
- 27-Jun Shondarra McClenny
- 28-Jun Jamequa Sharpe

Happy Birthday to all of the PCPG employees who celebrate a birthday during April, May or June. Please note that if we do not have your birthday listed above and it falls during this time, it means it is not entered into our system. If this is the case, please call Debbie Grein at 434-246-3110 to update this information. Thank you.

March 2009 Employee of the Month

We, the children of the late Mrs. Mary Birchett, Brenda Taylor, Vivian Green, Eddie Birchett and Juanita Parham, are submitting this letter to you in special recognition of your employee Ms. Rachel Bush. Even though it has been a little over three years since our mother's passing, our hearts remain extremely satisfied, overjoyed and at peace with the expert care, attention, love honor and respect Rachel gave to our mother during her last years of living.

In the beginning, it was very challenging to suddenly care for my 90+ year old mother, in addition to assisting with my ailing adult sister and mother-in-law, work full-time, care for my own home and family; husband, children and grandchildren. When I look back now, I had very little or no time at all for myself. Nonetheless, God gave me the strength to endure and do what needed to be done; He is truly the source of my strength.

I recall on occasions, my mother would see and sometimes feel my frustration when the CAN didn't show up in the morning, just as I needed to be leaving for work. Or the CAN had to leave early, so I had to leave my job and get home to care for my mother. On one particular morning, my mother reassured me that God was going to send that special someone. Sure enough, our angel appeared in the form of Rachel. We knew without any doubt that our prayers had been answered.

On Rachel's first day, I felt so good about going to work and leaving mom, "Mrs. Mary," as she would so respectfully call her. When I returned home that day, I can distinctly recall how at ease, comfortable and chipper mom was. I could tell they hit it off pretty good.

Rachel was (and continues to be) so pleasant, professional, dependable and certainly capable of doing her job above and beyond all that we could ever expect. She is a person who I admire, trust and would want at my bedside if sick. For certain, your agency is truly blessed to have her onboard assisting those who are in need and caring for them unselfishly. Needless to say, I would highly recommend her to anyone who seeks a reference, and if there is an opportunity for a pay raise, please consider her as well.

We are eternally grateful to the Personal Touch Home Care Services, Inc. family, Mr. Thurman and especially Rachel for the care and attention given to our mother before her passing. We thank you from the depths of our hearts, and know that our mother loved you right to the end. Rachel, you will forever be a part of our family.

With love, appreciation and admiration,

Mrs. Brenda Taylor and the Family of
The late Mrs. Mary Birchett

RACHEL BUSH
The Personal Care
Preferred Group
Employee of the Month
MARCH 2009



Kings Dominion



ONLINE DISCOUNT TICKETS

GOOD-ANY-DAY TICKETS!

Valid any regular park operating days in 2009.

ONLY \$38.99

each ages 3 to 61 AND 48" tall or taller.

JUNIORS AND SENIORS

ONLY \$28.99

Ages 3 to 61 AND under 48" tall -OR- Ages 62 and above.
Children ages 2 and under admitted FREE.

SUMMER FUN DAYS TICKETS!

Valid June 27 - July 12, 2009.

ONLY \$32.99

each ages 3 to 61 AND 48" tall or taller.

JUNIORS AND SENIORS

ONLY \$24.99

Ages 3 to 61 AND under 48" tall -OR- Ages 62 and above.
Children ages 2 and under admitted FREE.

PURCHASE YOUR TICKETS ONLINE!

Place your credit card order online at www.KingsDominion.com

Then, simply click on **tickets**, then **corporate partner**.

Your company ID is: **FUNDAYS6**

TWO ONLINE PURCHASE OPTIONS:

1. **Print your eTicket off the web.** Online eTicket purchases can be made up to the day of your visit. Just print out your eTicket and bring it with you to the Park. There is no service charge.
2. **Have your tickets mailed to you.** Online purchases must be made seven (7) days in advance. There is a \$5.00 service charge per order.

SUMMER FUN DAYS!

CELEBRATE FAMILY FUN!

Come and enjoy a full day of fun with your family and friends at Virginia's Premier Theme and Water Park!

For up-to-date Park information, go to:

WWW.KINGSDOMINION.COM

WATERWORKS OPEN MEMORIAL DAY WEEKEND THROUGH LABOR DAY WEEKEND.

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Kings Dominion

2009 SPRING SAVINGS DAYS!



**DISCOUNT SINGLE-DAY
ADMISSION TICKETS**

ONLY \$34.99 EACH

**Save \$20.00 off the \$54.99
Regular General Admission.**

APRIL 4 – 12, 18, 19, 25 & 26

This coupon is good for up to six (6) Regular General Admission Tickets (ages 3-61 AND 48" tall or taller) at the discount price of \$34.99 each when purchased and redeemed at Kings Dominion on the dates listed. Offer not valid with any other discount offer or on Junior or Senior admission. Coupon must be presented at time of purchase and may not be resold or redistributed. Violators will be prosecuted. Children 2 and under are free. Prices, schedules and concerts subject to changed or cancellation without notice.

Good for up to 6 admissions!

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WWW.KINGSDOMINION.COM

804-876-5000



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Richmond, VA and 75 miles south of
Washington, DC, Exit 98 on 1-95.

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